



Caravan and Camping

Booking Form

Personal details (please complete fully in block capitals)

Name

Address

..... Postcode

Telephone number

Please give names of all persons in your party, and ages if under 18:

Mr/Mrs/Miss Mr/Mrs/Miss

Mr/Mrs/Miss Mr/Mrs/Miss

Mr/Mrs/Miss Mr/Mrs/Miss

Type of Unit (tick where applicable)

Holiday Caravan: No 1 No 2 No 3 No 4 No 5

Wigwam small Touring caravan Tent pitch

Wigwam large Motorhome Group booking

* These times apply to holiday homes and wigwams only

Dates: 3.00pm* on to 10.00am* on

Expected arrival time: Any other information that may be helpful to us:

.....
.....

How did you find us? Previous stay Recommendation Other
Website Advertisement

Payment

I enclose a cheque / postal order for £..... Made payable to "Sands Caravan and Camping"

Please debit my debit/credit card for £.....

Card issuer Card Number ____ / ____ / ____ / ____

Security Code (last 3 digits on back of card)

Start Date / Expiry date / Issue No (if applicable)

I have read, fully understand and agree to abide by the conditions and rules set out by Sands Caravan and Camping

Signed Print name Date

Only completed and signed booking forms will be accepted.

For office use only

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SANDS CARAVAN AND CAMPING, GAIRLOCH

TERMS AND CONDITIONS OF BOOKING

Please read carefully. When a holiday booking is confirmed with us, you are entering into a contract, which binds you the customer and Sands Caravan and Camping in various ways. We have set out below the obligations we have to each other.

CARAVAN HOLIDAY HOMES AND WIGWAM BOOKINGS

- 1. Availability** The booking is made on the understanding that we will make the accommodation and amenities available to you on the dates stated. Should this not be possible due to events beyond our reasonable control we will endeavour to provide you with alternative accommodation. Should no other accommodation be available at the time we will offer you alternative dates or refund of your accommodation rental, but you will have no other claim or remedy against us.
- 2. Responsibility** The signatory to the booking form accepts full liability for the behaviour of all party members and for ensuring that conditions of hire are adhered to, for loss or damage to the accommodation and the contents.
- 3. Personal Effects** We will not be responsible for the loss or damage to personal property of guests occupying the accommodation. Vehicles, their accessories and contents are left at your own risk. Postage and packaging will be charged for return of belongings left behind at Sands Caravan and Camping. Any lost property not claimed for within one month will be disposed of.
- 4. Accidents** We will not be held responsible for any injury or death, save insofar as it results from the proven negligence of one of our staff. All our guests are encouraged to ensure that they have adequate property and personal insurance for their holiday.
- 5. Music** When using stereo equipment or similar appliances, please consider others, especially between 11pm and 8am. No late night disturbances will be tolerated.
- 6. Accommodation** If for any reason the accommodation is unsatisfactory please notify us immediately so that appropriate action can be taken. We cannot accept subsequent claims for shortcomings not so notified.
- 7. Security Deposit** The proprietors reserve the right to require the payment of a 'SECURITY DEPOSIT' on the day of arrival, the sum of £100 or credit card details. All monies so paid will be refunded in full provided the accommodation **is left as found**. Any damage to accommodation and equipment or environment will be charged against the total retainer which may be applied to any of the units occupied.

CARAVAN HOLIDAY HOMES

- 1. Payment** A deposit of £100.00 is payable on booking, the remainder to be received by us no later than 2 weeks before arrival.
- 2. Cancellation** In the event of cancellation the deposit is non-returnable and the following scale of charges will apply:
4-2 weeks: 50% of total holiday cost; 2-0 weeks: 100% of total holiday cost.
We recommend that you take out holiday insurance that includes cancellation expenses.
- 3. Times** On the day of arrival occupation can be expected by 3pm but not guaranteed, on the day of departure accommodation must be vacated by 10am unless pre-arranged with management for which there will be a charge per caravan. Please notify the office if you intend to arrive after 8pm.
- 4. Occupancy** Only those persons listed on the booking form may occupy the accommodation. If this condition is breached we have the right to terminate the contract immediately, without refund. We reserve the right to terminate, vary or re-allocate the accommodation where all material facts are not disclosed. If the customer alters the confirmed arrangements an amendment fee may be charged. Any unauthorised extension of stay will be charged at the full daily rate. Units may not be sub-let.
- 5. Linen** Duvet covers, pillow cases and fitted sheets are supplied free of charge. Towels are not provided.
- 6. Care** Clients are asked to leave their accommodation and its contents clean and tidy when vacating. If excessive cleaning is required a 'Double Cleaning Charge' will be levied, normally £50. Report any damages or breakages immediately. All damages or breakages of the fittings, utensils, crockery, cutlery and linen must be reported to reception and will be charged for.

WIGWAM

- 1. Payment** A deposit of the first night stay is payable on booking, the remainder to be paid on arrival. **The deposit is non refundable.**
- 2. Times** On the day of arrival occupation can be expected by 3pm but not guaranteed, on the day of departure the wigwam must be vacated by 10.30pm unless pre-arranged with management for which there may be a charge. Please notify reception if you intend to arrive after 8pm.
- 3. Care** Clients are asked to leave the accommodation clean and tidy when vacating. All damages or breakages must be reported and paid for.

GENERAL

- All visitors to Sands Caravan and Camping should conduct themselves in an orderly and courteous manner. The management at Sands Caravan and Camping reserves the right, at its sole discretion, to remove any person(s) acting in a manner likely to be detrimental to the enjoyment of any other person(s).
- All persons must be quiet between 11pm and 8am.
- Occasionally circumstance arise over which we have no control making it necessary to alter, remove or delete facilities or amenities without prior notice.
- Sands Caravan and Camping and/or its facilities are available for your use and enjoyment at your own risk. Sands Caravan and Camping will not accept liability for loss/damage howsoever caused to equipment or personal possessions/property/vehicles or personal injury.
- The speed limit on site is 10mph.